Citizens Advice Copeland Millom Newsletter



Feb 2025



Did you know we offer a Macmillan Benefits Advice service?

A cancer diagnosis can change your financial situation

We have a team of Macmillan Benefits Adviser who can assist clients with a cancer diagnosis or a close family member to maximise their income.

We can also help with:

- Travel to Hospital Costs
- Blue Badge applications

If you would like an appointment please contact us on 01946 693321

Do you need help with debts?

Being in debt can be stressful and it can be difficult to know what to do first – especially if you are constantly getting letters and calls from the companies you owe money to.

There's no debt problem that's unsolvable. Becoming debt free, however long it takes, can improve your credit rating and mean you can think about longer term plans.

We have a team of people ready and waiting to help you if you are struggling. We can help you to manage your debts, plan an affordable budget and look at ways in which you can plan and save for the future. We will also look at ways in which you can reduce your expenditure for example by assisting you to get a cheaper deal on your energy costs.

Help to make your money go futher We can help you to:

- Increase your knowledge, confidence & skills around money management
- Look at options for increasing your income and reducing your outgoings
- Plan & save for a more financially secure future
- Access online support to manage your financial wellbeing

For more debt advice scan this QR code



Debt Advice



Join our team of volunteers and make a difference in your local community!

People volunteer with us for many different reasons, but one thing that unites them all is that they find it challenging, rewarding and varied.

We have volunteers who:

- Advise clients
- Complete forms
- Are trustees
- Campaign for change
- Fundraise
- Promote our services in the community

How volunteering with us benefits you:

- New opportunites & meeting new people
- Give back to your community
- Enhance your CV
- Become part of a team
- Gain confidence & improve wellbeing

If you would be interested in volunteering email advice@cacopeland.org or call 01946 693321 and we will be happy to either email or post you an application form.

Scan the QR code which will take you to our website for more information and the application form



Volunteer with us!



How we deliver our service in Millom is changing

We have made the very difficult decision to sell our office on Wellington Street however we are committed to continue delivering our free advice service to residents of Millom and the surrounding areas. We will keep you updated with any future changes but in the meantime please see below details for how you can contact us for help and advice.

One of our recent success stories:

"Sarah is a female survivor of domestic violence who had to move house and make a claim for Universal Credit, Our benefits adviser helped to backdate her Universal Credit claim and applied for backdated premiums of original legacy benefits. After 16 months and an official complaint Sarah received arrears of £9685."

How you can access our services

Contact us to arrange a face to face or telephone appointment **01229 772395**

Email advice@cacopeland.org

Face to face appointments will be at our Millom office (pre-booked appointments only): 31 Wellington Street, Millom, LA18 4DG

Our website is also packed full of information & advice that you can access anytime: citizensadvicecopeland.org.uk

Find us on Social Media











Follow us on TikTok!

We have a new TikTok account please find the link below if you would like to follow us: **TikTok account**